Financial Assistance for Senior Citizen

- What is OAP?
  - *(Old age pension) is the welfare schemes of Delhi Govt of NCTD to provide assistance to Old age needy persons.*
- What are the eligibility criteria to avail OAP benefits?

  - *The person shiold be above 60 years of age (any one of the documents listed below)*
    1. Birth certificate issued by MCD/Registrar of Births & Deaths
    2. School leaving certificate of class last attended
    3. Matriculation/10th certificate
    4. Hospital discharge slip at the time of birth of the child 5. Driving license
    6. Passport
    7. PAN Card
    8. Ration Card
    9. Voter Card
    10. Immunization card
    11. Age assessment medical certificate
    12. Any document issued by the Govt./ Govt. recognized body stating date and place of birth except Aadhar.
  - *Residence of min. 5 years in Delhi before the date of application(any one of the documents listed below, which clearly show at least 5 years of residence in Delhi)*
    1. Ration Card
    2. Voter I-card
    3. Passport
    4. Driving License
    5. Birth certificate issued by MCD/Registrar-Births & Deaths
    6. Death certificate issued by MCD/Registrar-Births & Deaths
    7. Insurance policy document
    8. Immunization card of any family member
    9. Medical records of treatment in Delhi
    10. Electricity Bill
    11. Water Bill
    12. Telephone Bill
    13. Gas connection receipt 14. Bank passbook
    15. Caste certificate issued in Delhi
    16. Student I-card
    17. Service identity card of public/private sector company/ established concern
    18. Property document

19. Any other document which clearly shows at least 5 years of residence in Delhi

- *Annual family income of less than Rs 1,00,000 from all sources (including rent, interest/dividends on savings & investments, earnings from farm, property sale proceeds etc.) of the applicant. "Family" means "wife/husband, minor children, disabled children, unmarried, or divorced/separated daughters/sisters, parents who are solely dependent on the applicant".*
- *Aadhaar number is mandatory for applying*
- *Must not be receiving any pension/ financial assistance from Central Govt/ State Govt/ other governmental local bodies or any other source for this purpose*

➢ What are the documents required to avail OAP benefits?

- *Aadhaar number is mandatory for filling up the application- without Aadhaar, application portal will not work.*
- *Self-attested documentary proof for following needs to be scanned and uploaded.*
- *Age proof*
- *Residence proof*
- *Bank a/c number (Single a/c) in Delhi only.*
- *In case of SC/ST applicants, caste certificate in the name of the applicant issued by Competent Authority has to be submitted. In case of Minority applicants, self-declaration of the religion of the applicant duly verified from the religious institution has to be submitted.*
- *One passport size photo of the applicant*
- *Income self-declaration (format given on the portal can be used)*

➢ What is the procedure for applying for old age pension scheme?

- *Application to be made online on e-District portal www.edistrict.delhigovt.nic.in*

Any applicant who wishes to avail Financial Assistance Scheme has to register himself/herself on e-district portal of GNCTD.

- *Log on www.edistrict.delhigovt.nic.in*
- *Under Citizen Corner click on New User*
- *Click on select the document – Aadhar or Voter ID*
- *Enter your Aadhar Card Number/Voter I Card Number*
- *Type the Captcha in the box shown*

Citizen Registration Form will Open
- *Fill up all fields including details of Present Residential Address*
- *Enter Captcha, Click on Continue.*
- *Login ID and Password will be received on given mobile number/e-mail address.*
- *Now Registration on e-district portal is complete*

Registration for Financial Assistance Services
- *Click on Registered User Login*

- *Enter given login ID and Password*
- *Enter Captcha and Click on Login*
- *Go to Main Page (Main Page) will open click on **apply online**.*
- *Drop Box **apply for services** will open – click*
- *List of Departments providing online services shall open – Select on **Department of Social Welfare**.*
- *Three Financial Assistance Schemes will be shown. Choose and Click on **Apply**.*
- *Check the BASIC/PERSONAL DETAILS FORM and click on **Continue**.*
- *Form will open fill up all required fields & uploads all required documents as per requirement of scheme selected.*
- *Then click next and upload photograph*
- *Then click on finish.*
- *One OTP will be received on registered mobile number.*
- *Enter OTP and Submit.*
- *Acknowledgement of successful submission shall be generated.*
However, applications for Old Age Pension are accepted only on the availability of vacancy in the concerned constituency.

➢ Is Aadhar necessary for applying for OAP scheme?
- *YES, Aadhaar is mandatory for filling up the application- without Aadhaar, application portal will not work.*

➢ What kind of Bank Account is required to avail OAP benefits?
- *Single Bank Account of any bank in Delhi only*

➢ What are documents required for residential proofs for OAP benefits?
- *Voter Id card*
- *Pan Card*
- *Ration Card*
- *Driving License*

➢ Can an applicant apply for financial assistant under OAP who is not resident of Delhi?
- No, the scheme is only for the residents of Delhi, residing from last 5 years.

➢ Is there any annual income limit for getting financial assistance under Old age pension scheme?
- *Annual family income of applicant should be less than Rs 1,00,000 from all sources (including rent, interest/dividends on savings & investments, earnings from farm, property sale proceeds etc.) of the applicant.*
- *"Family" means "wife/husband, minor children, disabled children, unmarried, or divorced/separated daughters/sisters, parents who are solely dependent on the applicant".*

- What is the quantum of financial assistance under OAP scheme?
  - *Rs 2000 p.m. for 60-69 years, with additional Rs. 500 p.m. to SC/ST/Minority community beneficiaries*
  - *Rs 2500 p.m. for +70 beneficiaries*

- How can an applicant get financial assistance under OAP scheme, if applicant doesn't has residential proof.
  I. *In case 'No Documentary Evidence' is available with the applicant with regard to proof of residence- the applicant will need to produce statements of any of the two witnesses from the following list, stating the period of applicant's length of stay in Delhi-*
     - *Public representative such as MP/MLA of the area,*
     - *President or General Secretary of RWA of the locality,*
     - *Two neighbors of the applicant with their contact details,*
     - *Registered women SHGs'/ Mahila Mandals' President or General Secretary,*
     - *ICDS Supervisors/ ASHA workers of the area,*
     - *Gazetted Officer of the Central / Delhi Govt.*
  II. *The relevant document for the photo identity proof, residence and length of stay for the witnesses will need to clearly show that the witnesses themselves have been around in the same area for the number of years they claim to have known the applicant. Also, the witness will need to furnish their contact details as well.*
  III. *Documents for residence proof would apply for all except Public representative such as MP of the area, MLA of the area.*
  IV. *In doubtful cases, DSWO can get a home visit done of these witnesses as well as the applicant to verify their claim.*

- How can a slum dweller or a person having no residence proof can apply to avail the benefits under OAP. What are the provisions regarding such persons having no address proof.
  - *The benefits of the Financial Assistance Scheme are given to the residents of Delhi, who complete eligibility criteria set by the GNCTD regarding annual income and stay in Delhi in its directive issued by the govt. However, if any applicant doesn't have proof of residence to be submitted, the Scheme Rules-2009 has listed following documents which can be submitted in support of application.*

    Statements of any of the two witnesses from the following list, stating the period of applicant's length of stay in Delhi-
    - *Public representative such as MP/MLA of the area,*
    - *President or General Secretary of RWA of the locality,*
    - *Two neighbors of the applicant with their contact details,*
    - *Registered women SHGs'/ Mahila Mandals' President or General Secretary,*
    - *ICDS Supervisors/ ASHA workers of the area,*
    - *Gazetted Officer of the Central / Delhi Govt.*

The guidelines are duly uploaded on the website of Department of Social Welfare for ready reference for any applicant.

- Is there any verification required before getting OAP scheme benefits?
  - *YES, the District Welfare Officer will verify the documents and if required home visit will be done before sanction of assistance.*

- What is the procedure to change the bank account details?
  - *Application   to be given to District Social Welfare Office to change the Bank Account*

- What is procedure to change address? If an applicant shifts within Delhi.
  - *Application   given to District Social Welfare Office to change the address.*

- Is there any provision of punishment? If anyone try to get financial assistance through forged documents.

If the assistance was sanctioned on furnishing of false documents, penal action will be initiated and appropriate liability levied against the beneficiary for furnishing false documents.