



Kanyashree Mobile Application



Release v2.0

July 2017

Department of Women and Child Development and Social Welfare
Government of West Bengal

Kanyashree Mobile Application User's Manual, Release 2.0

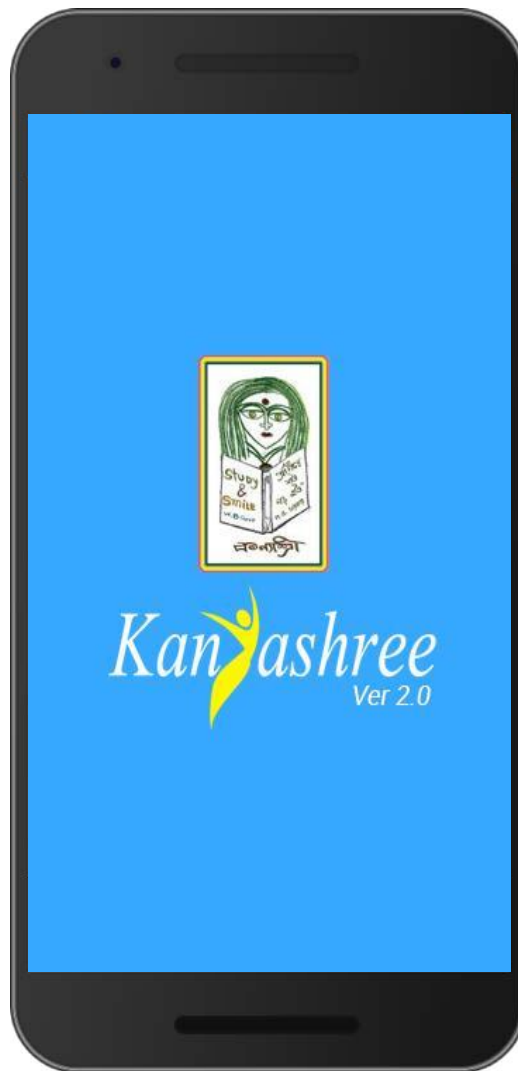
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This application is developed for general use in a variety of information management application. It is not developed or intended for use in any inherently dangerous applications, including applications which may create a risk of personal injury. If you use this application in dangerous application then, you shall be responsible to take all appropriate fail-safe, backup, redundancy and other measures to ensure its safe use. NIC and its affiliates disclaim any liability for any damages caused by use of this application.

1. *About the mobile application*



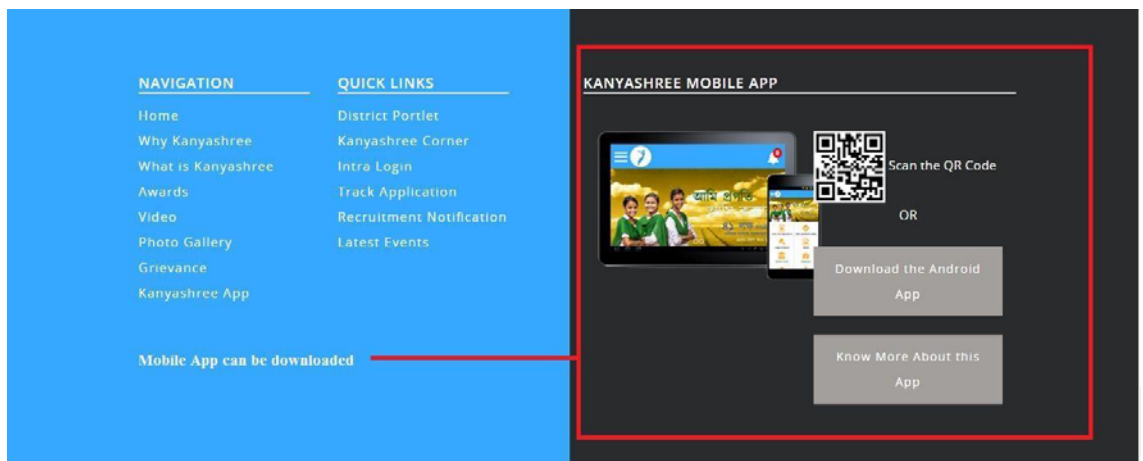
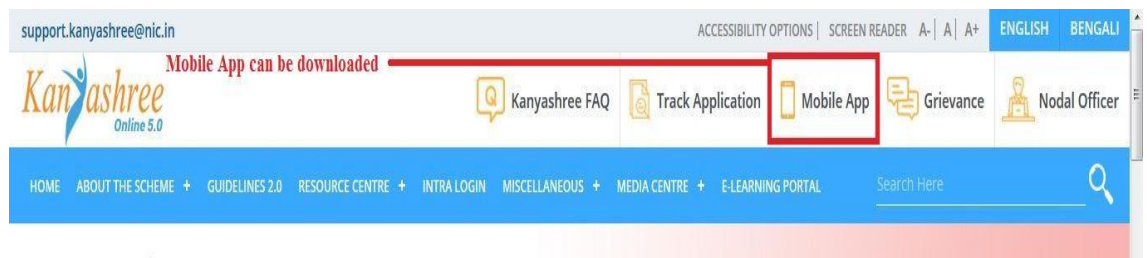
This is the application designed and developed for Kanyashree Girls as well as Kanyashree Administrators. With this mobile application Kanyashree Girls can able to know status of the application in various stages, can able to lodge grievance, can able to work with virtual workspace with user-id and password. This mobile application will also help Kanyashree Administrators at various levels to carry out their work with respective dedicated virtual workspace protected with unique user-id and password.

2. *Getting Started*

Anyone can use this mobile application. They need to install this application on their Android mobile handset.

2.1. *How to get the application*

User can get the mobile application from the website www.kanyashree.gov.in



The Red highlighted area in the Home page of the website contains link for downloading the mobile application. Also, QR code can be used for downloading the mobile application

2.2. *Compatibility*

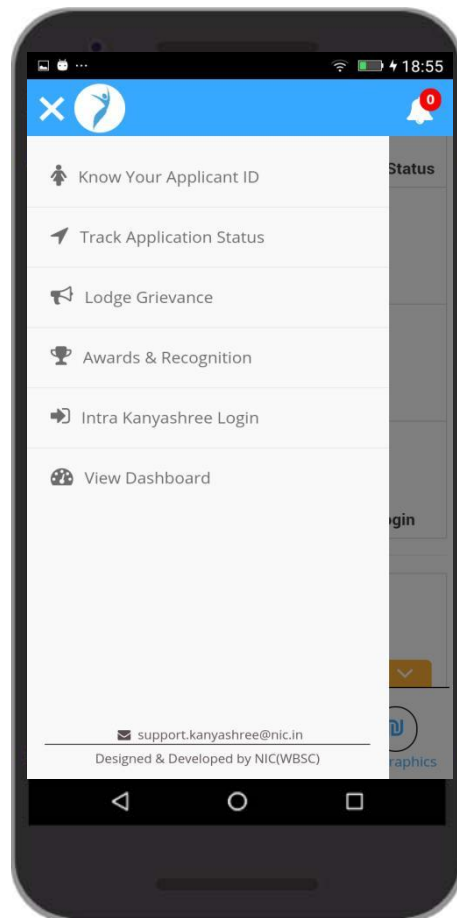
This application is compatible with Android 5.0 (Lollipop) or higher version. Besides that, device must have internet connectivity facilities.

**Please do not perform the installation on the device below Android 5.0 operating system. Because the application will not work properly and may cause permanent damage to the handset.*

2.3. Home Screen



Option-1- Side Menu

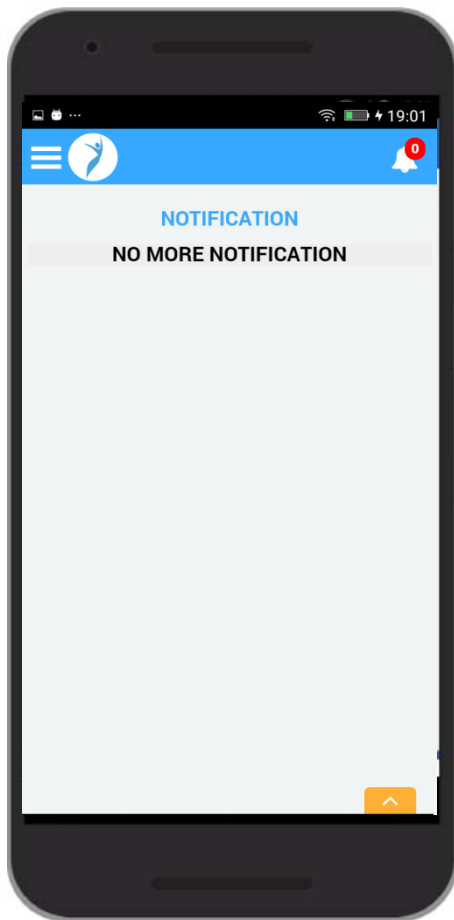


Side Menu contains various options such as

- *Know Your Applicant Id*
- *Track Application Status*
- *Lodge Grievance*
- *Awards and Recognition*
- *Intra Kanyashree Login*
- *View Dashboard*

For easy access of the options it will be useful at any time in the mobile app.

Option-2- Notification



This section is responsible for notifying user any notices pushed by Kanyashree Authorities.

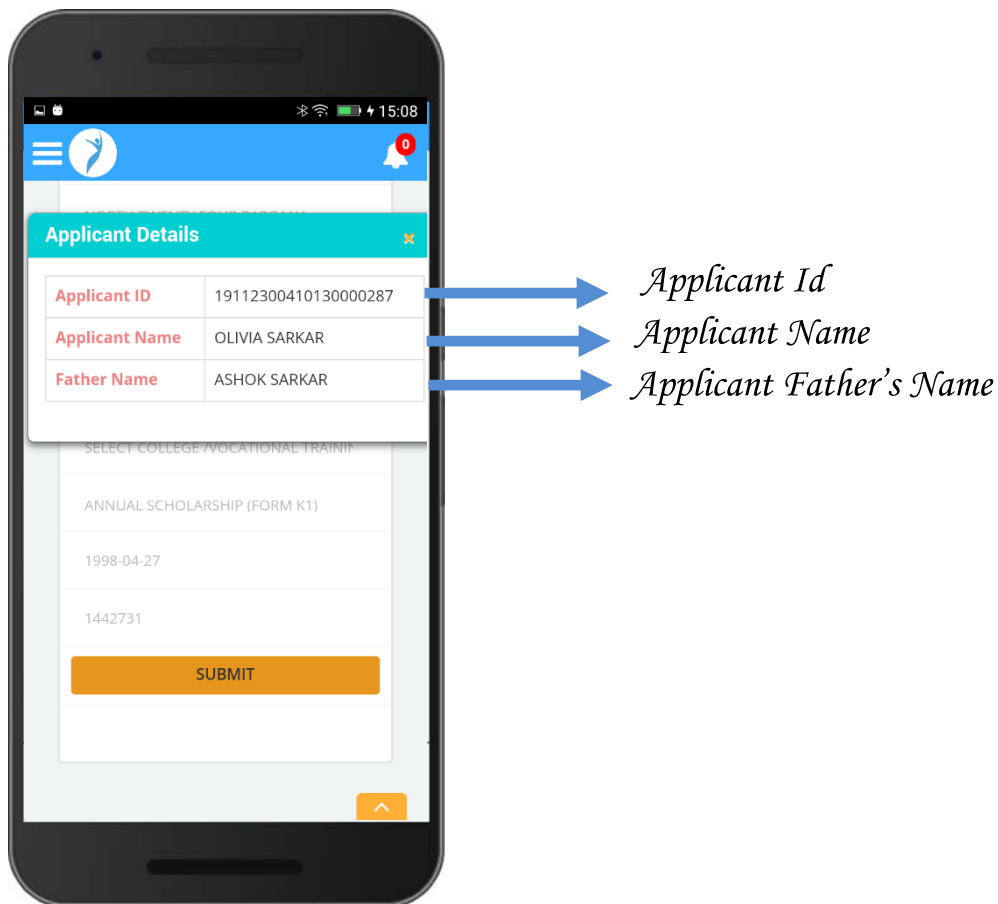
Option-3- Know Your Applicant-Id



Please Click on Submit Button to Know the Applicant ID

If you have forgotten the Applicant Id which is unique for all Kanyashree Girls. This section in the mobile application will help to Know the Applicant Id. To retrieve the Applicant Id user needs to fill up the above data correctly.

After filing up the correct data and submission of the data, the following screen will come with Applicant Id, Applicant Name and Applicant's Father Name.



A Kanyashree Girl must remember or note down the Applicant Id for use in other activities. Each time the application may prompt for Applicant Id from the Kanyashree Girl.

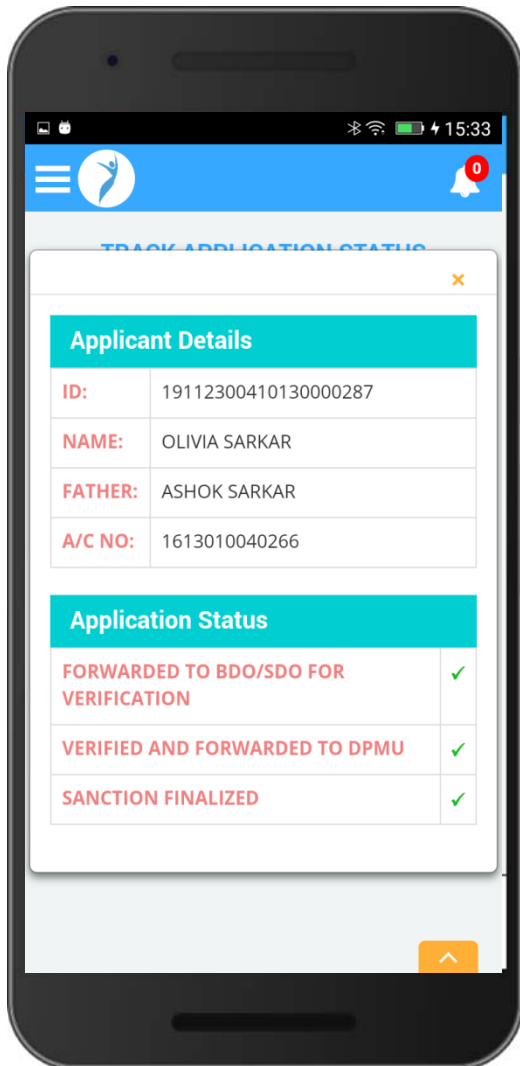
Option-4- Track the Application Status



This section will help Kanyashree Girls to know the status of the Application.

If the required data are correct then following screen will pop-up showing the details of the Applicant such as Applicant Name, Applicant father's name, Applicant's Bank Account Number, Application Status such as whether forwarded to BDO/SDO for verification or verified or forwarded to DPMU or Sanction Finalized.

The following screen shows the status of the Application. The green tick signifies that Application has already forwarded to BDO/SDO for verification, again it is verified and forwarded to DPMU and Sanction against application already finalised.



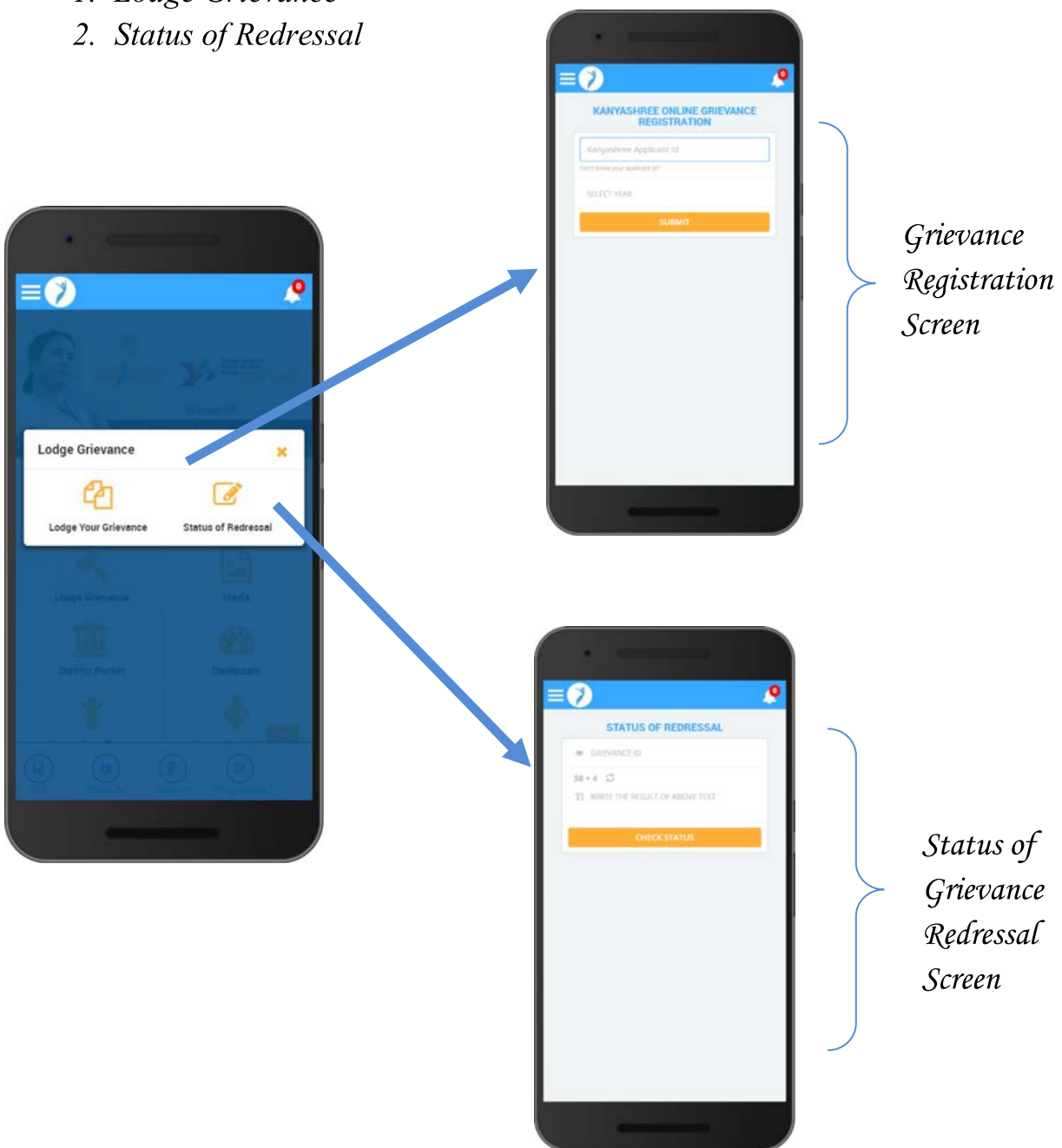
Status of the Application against the Applicant Id shown

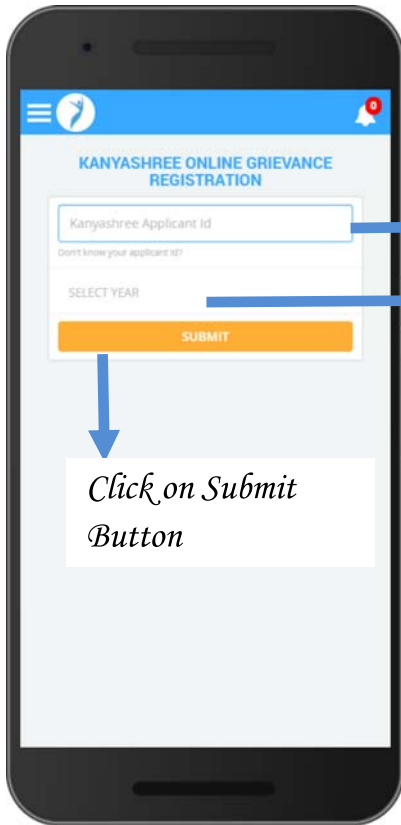
Option-5- Lodge Grievance

This section will help Kanyashree Girls to register their grievance as well as to view the status of the grievance redressal against registered one.

If you click on the Lodge Grievance following Pop-up will come showing two options

- 1. Lodge Grievance*
- 2. Status of Redressal*

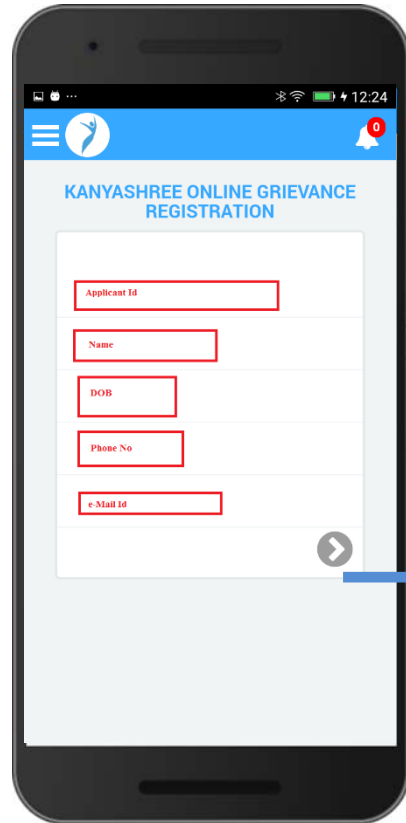




Enter your Applicant Id

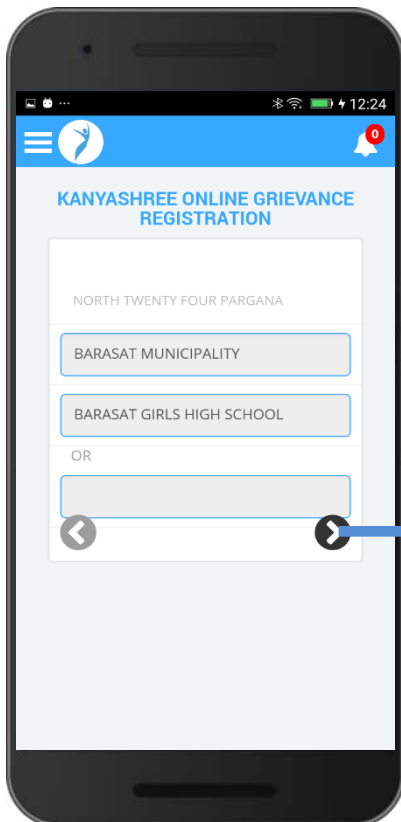
Select Your Application year

Click on Submit Button



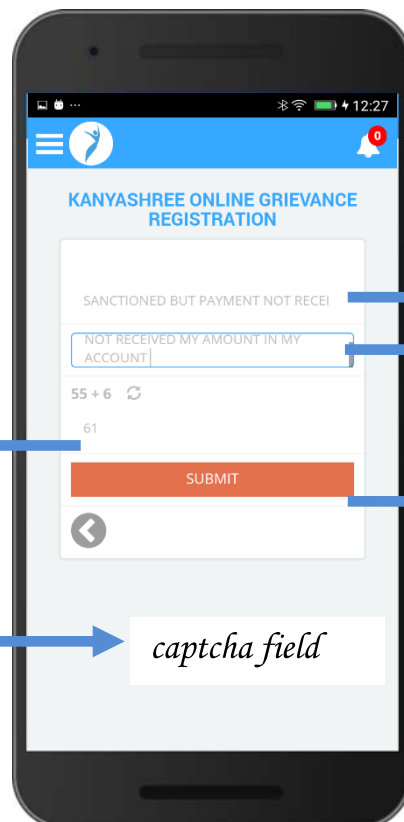
Can view details of Applicant

Click on Forward Button



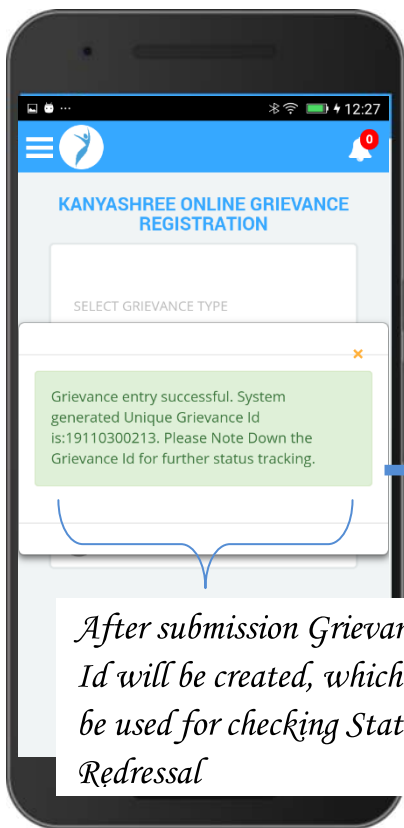
Can view details of Institution

Click on Forward Button

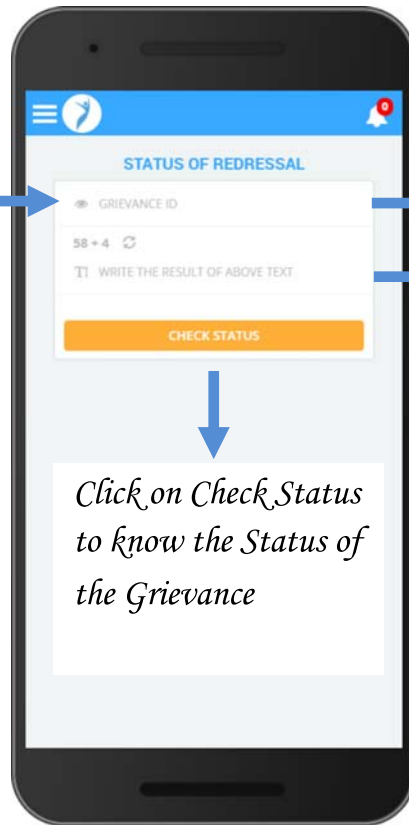


Select Type Grievance in details

Click on submit followed by correct captcha

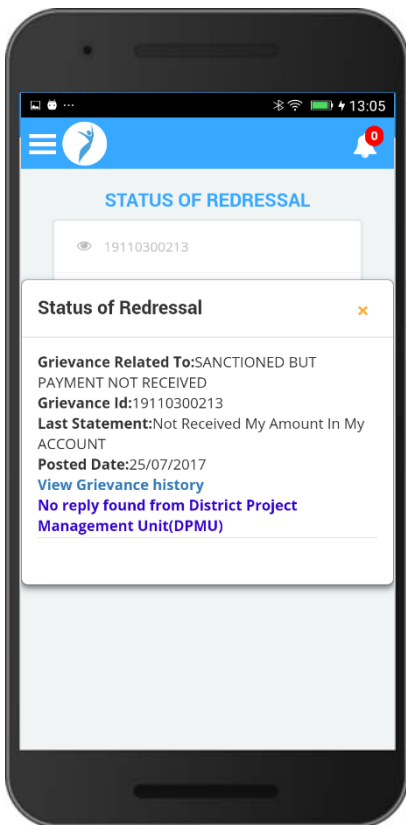


After submission Grievance Id will be created, which will be used for checking Status of Redressal



*Enter your Grievance Id
Enter correct Captcha*

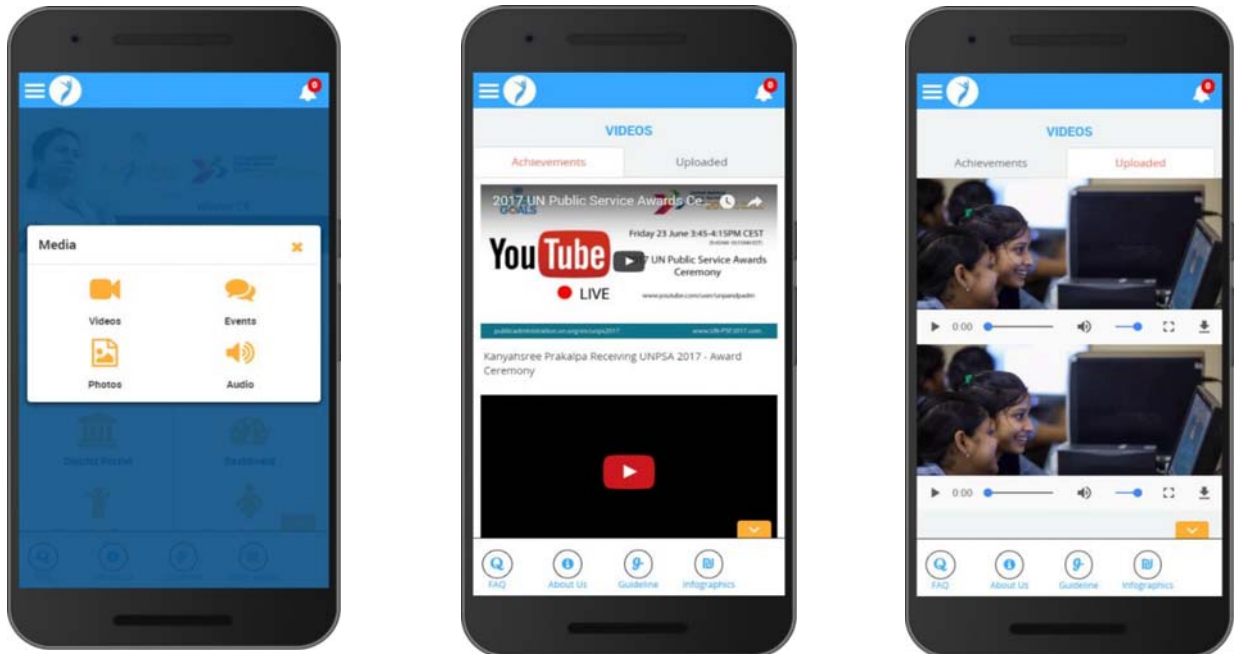
Click on Check Status to know the Status of the Grievance



Status of the Grievance

Option-6- Media

This section consists of Videos, Events, Photographs, Audios uploaded by organising District Officials.



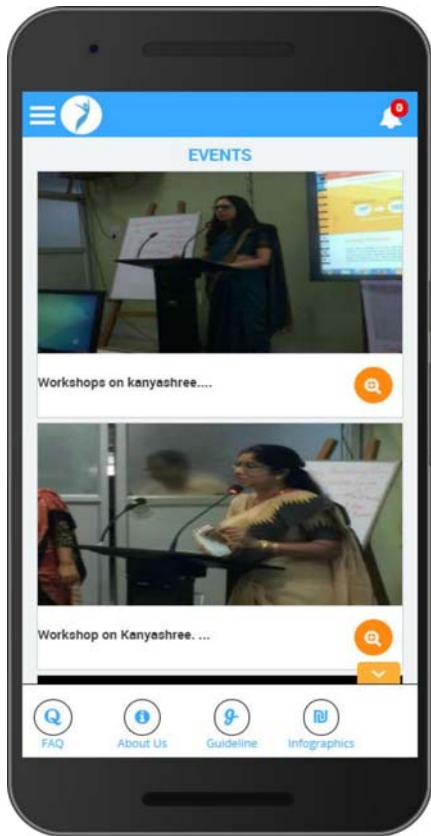
Video section consists of two sub sections

- 1. Achievements- This section consists of various awards ceremony video uploaded in the YouTube.*
- 2. Uploaded- This section consists of various videos uploaded by the District Officials.*

Event section will show various events celebrated on behalf of Kanyashree Activities in different districts.

Photo section will show various photo gallery which consists of different achievements, celebration photographs on behalf of Kanyashree Activities.

Audio section consists of few audio recordings.



Event Section

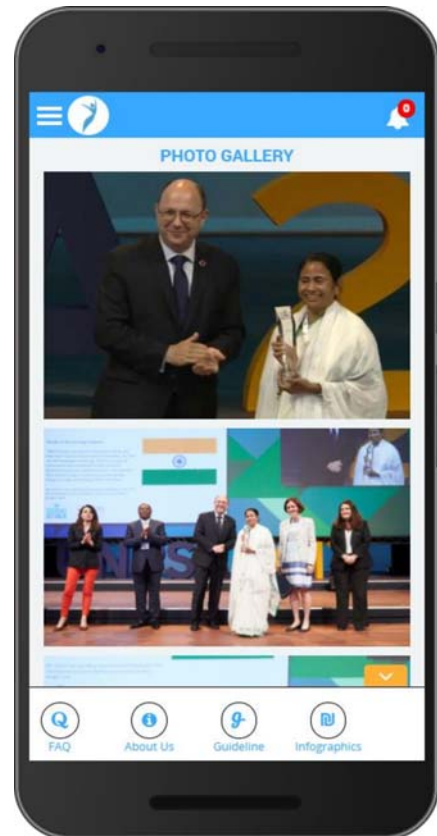
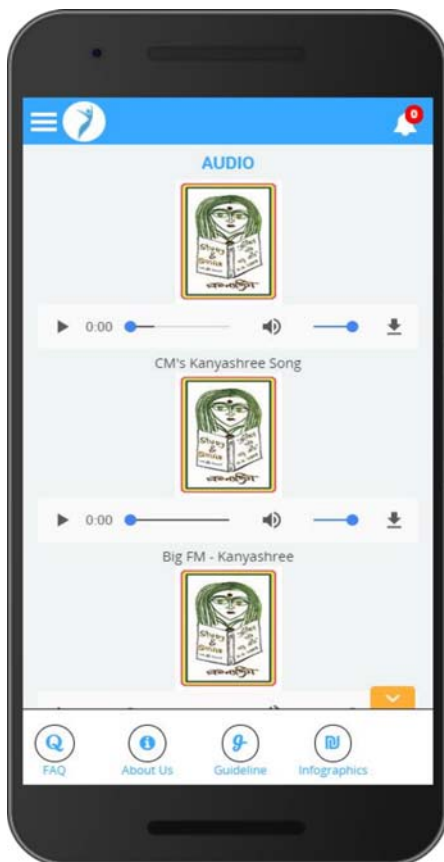
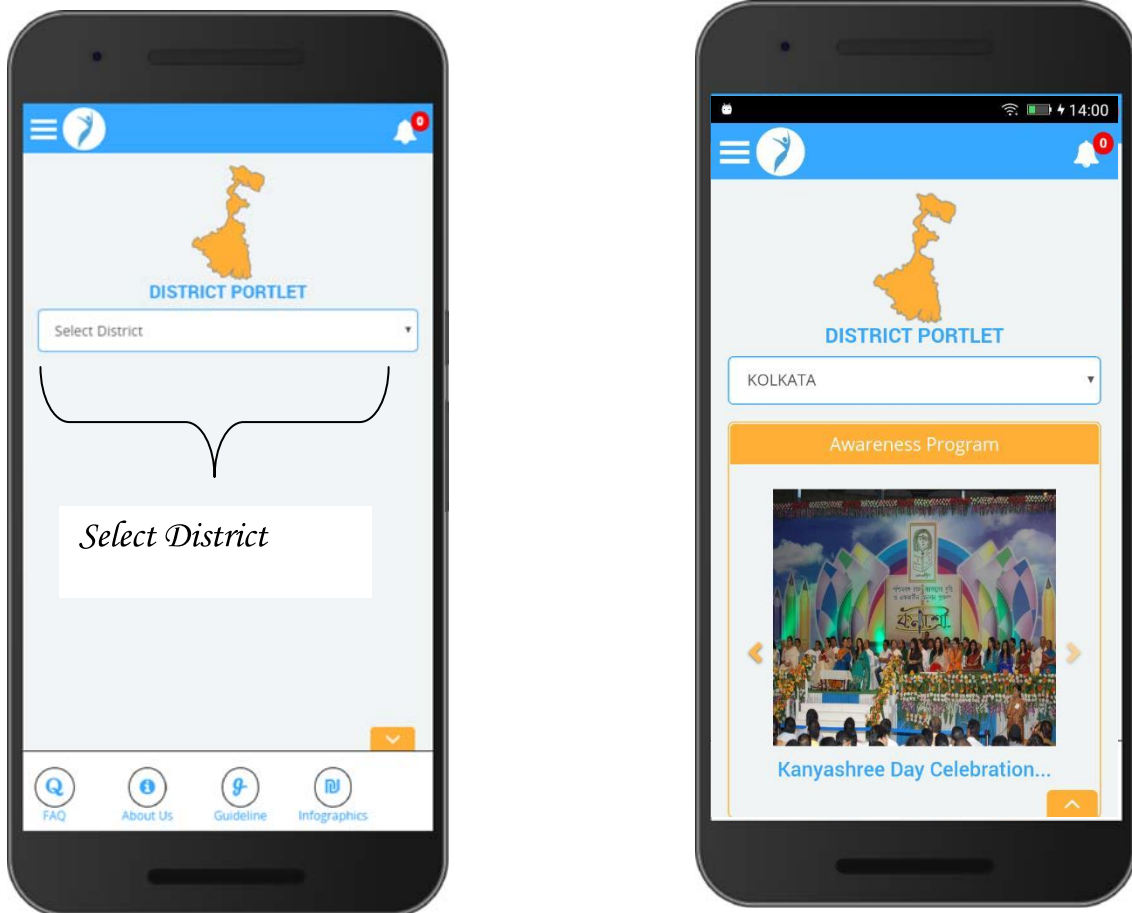


Photo Gallery



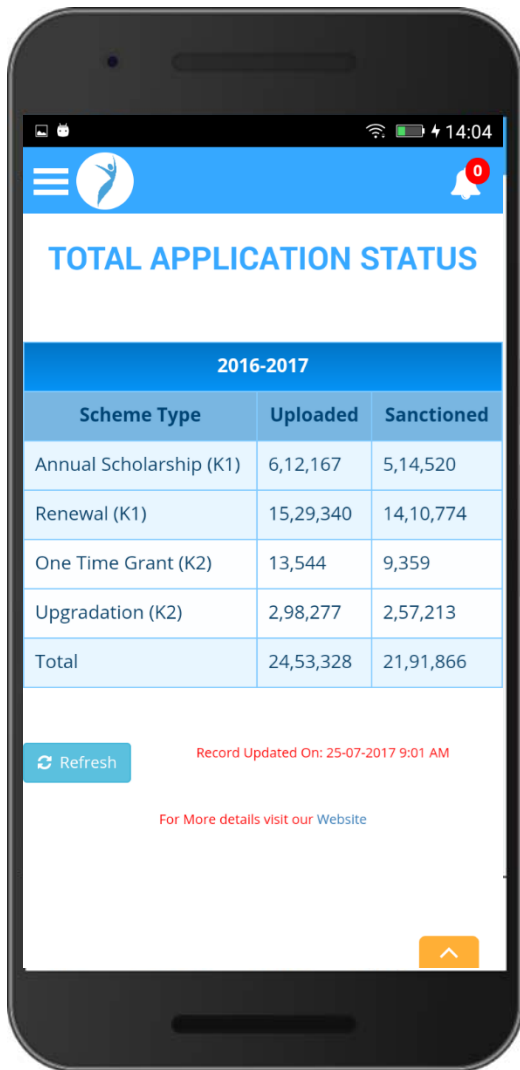
Audio Section

Option-7- District Portlet



This section will show various activities held on behalf of Kanyashree Girls. User can view District Wise activities by selecting proper district.

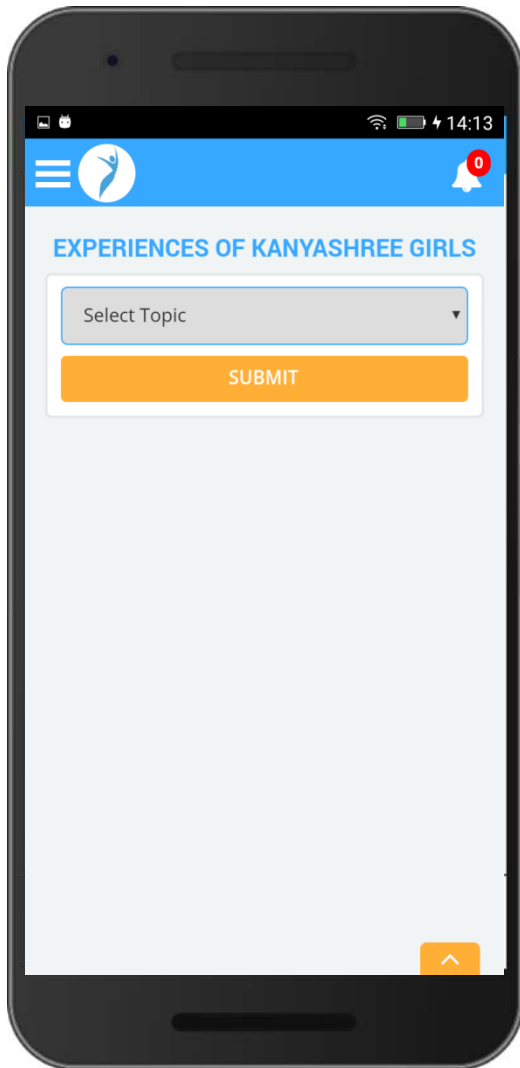
Option-8- Dashboard



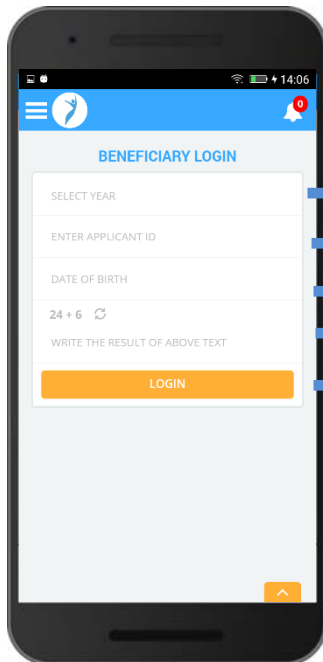
This section will show the total Application Status of the Kanyashree

Option-9- Kanyashree Corner

This section will show the experience shared by Kanyashree Girls.



Option-10- Kanyashree's Login



Select year of Application

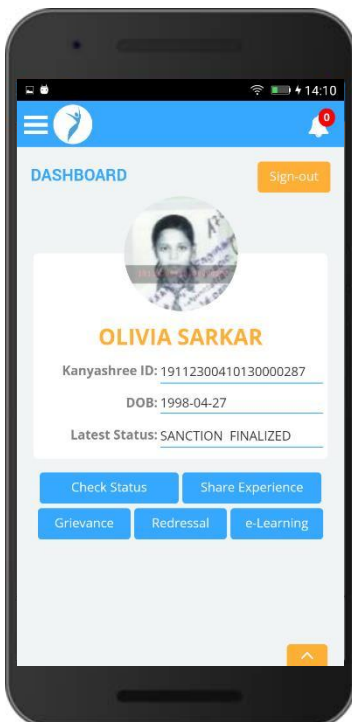
Enter Applicant Id

Enter Date of Birth

Enter Correct Captcha

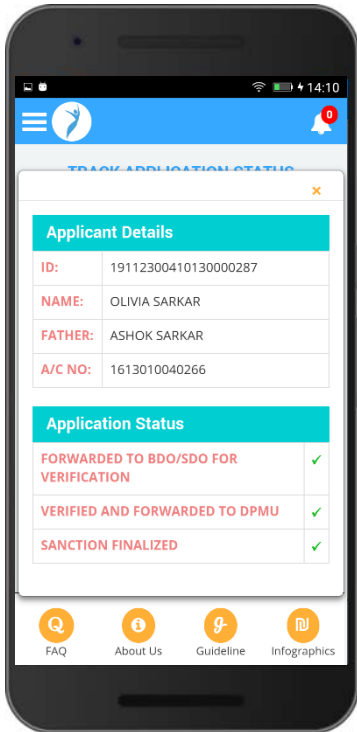
Click on Login Button

Personalized Dashboard for all Kanyashree Girl with following options



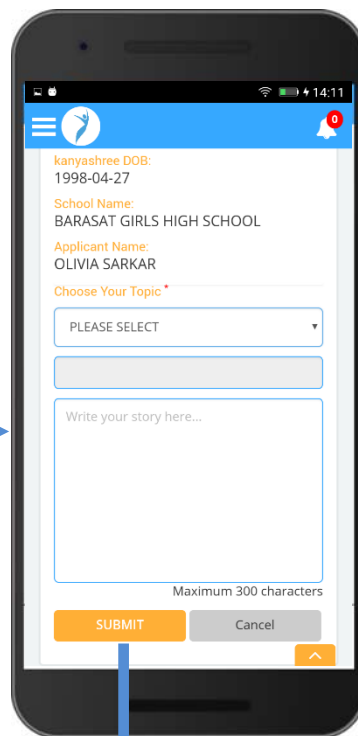
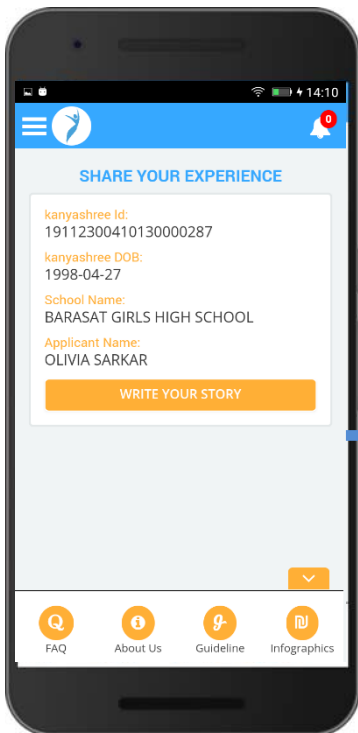
- *Check Status- Can check status of the Application*
- *Share Experience- Can share experience of her journey being a Kanyashree girl*
- *Grievance Lodging- Can Lodge Grievance*
- *Grievance Redressal- Can check status of Grievance Redressal*
- *e-Learning- Can study e-Learning materials*

Check Status



Status of the Application

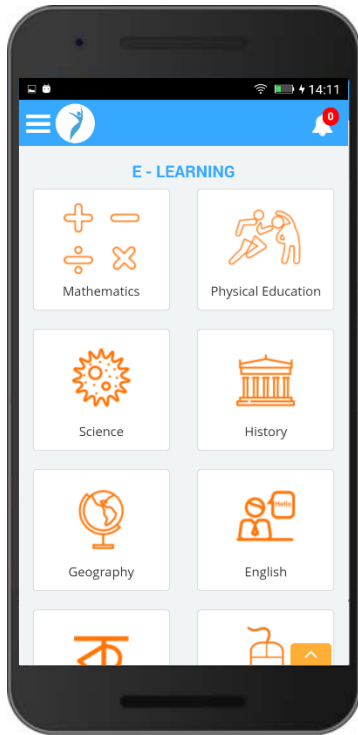
Share Your Experience



Write your Experience by selecting proper category

Click on Submit

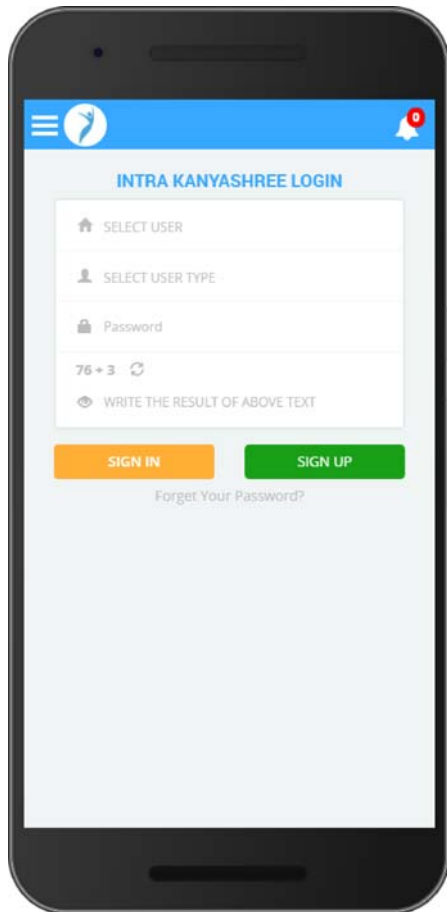
e-Learning



e-Learning Materials

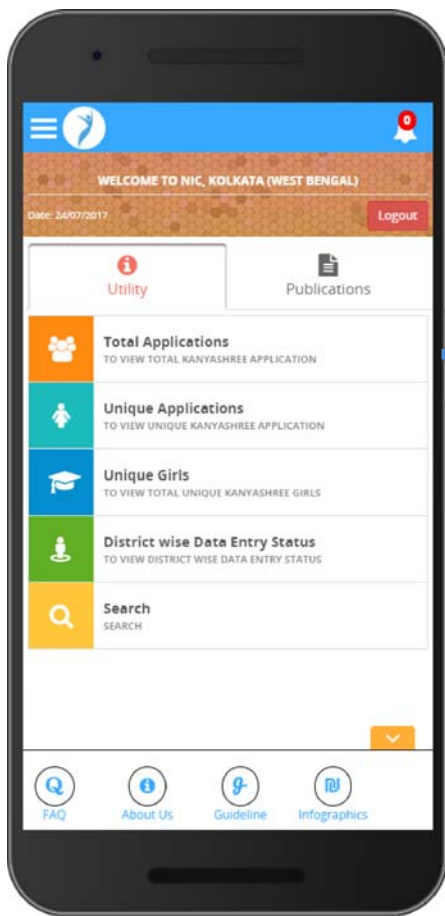
This section will help Kanyashree Girls to study the e-Learning materials.

Option-11- Official Login



Please enter correct credential details

After successful Sign-In user will be redirected to the respective dashboard.



Total Applications Uploaded and Sanctioned for K1 and K2 can be viewed

Total Unique Applications Number can be viewed

Total Unique Girls enrolled can be viewed

District wise Data Entry Status can be viewed

Search option can be used to search By Applicant Id & Year, by Serial No & Year, by Applicant Details, by Sanction Order No & Year

Official Dashboard consists of following sections

1. Utility Section-

This section is the personalized dashboard for Administrative personnel. This section provides a quick view of Total Applications both K1 and K2, Unique Applications, Unique No of Girls applied, District wise Data Entry Status and Search Option.

2. Publications-

This section will help Administrators to Upload new events, to Upload New Banner and to Upload new videos.

3. Troubleshooting

1. Login not possible

--Internet connectivity may not be there.

--Check internet connection

--Check entered data properly.

2. Applicant Data not found

-- Entering wrong data.

-- Check entered data.

-- Internet connectivity problem

-- Check internet connection.

3. New App not working after downloading (If old App exists in device)

-- uninstall the old App

-- Then install the new App.

4. Data not coming properly in App

-- Internet connection issue.

-- check internet connection

5. Fresh installation of new App

-- if Alert of ‘ updated your app’ pop up.

-- Close the App and reopen the App.

6. Installation problem

-- Out of Space in Phone Memory.

-- Minimum space required 20 Mb.

Thank You